

ORANGE LUTHERAN ONLINE

Frequently Asked Questions about Online classes

1. How long should I expect to spend on my online class?

For core subjects (like theology, English, history, math) students should expect to spend 1-2 hours per night per class. For Health, students should expect to spend about 30-45 minutes per day.

2. Do I have to login at a certain time of day?

No, students do not have to login at a certain time. Students can login throughout the day as they have free time or a free period; however, there are specific due dates. Students are required to turn in their homework by midnight on the due date in order to be counted as on time.

3. Is there a fee for online classes?

For On-Campus and Blended Students: Online classes are included in tuition if taken during the school year. There is an extra fee to take remediation and advancement classes during the summer. For non-OLu students there is a fee per semester course taken.

4. Do freshmen have to take Health in the summer?

No, freshmen do not have to take Health in the summer. The Health class is offered in 4 additional sessions during the school year: Fall 1, Fall 2, Spring 1 and Spring 2.

5. Is there a live teacher? What support do I have?

Yes, each class has a teacher who facilitates the classroom, makes weekly announcements, grades student work, provides feedback and sends weekly evaluations to the student and parents. Each teacher sets an office hour Monday-Friday in which they are available for the students to call or email. Students can reach out to their teachers at any time or day. Each student is also assigned an academic advisor who works on OLu's campus who serves as another line of support for the students. Tech Support is also available, and can be contacted by phone, support ticket, email or in-person on campus.

6. What kind of student is successful online?

Because of the independent nature of online courses, students who are organized, have good-time management skills and are self-motivated learners seem to be the most successful online learners. Online learners should also be able to self-advocate and ask for support from their teacher and/or advisor.

7. What tools do I need to be an online learner?

A quiet place to work, computer (recommended) or iPad, and consistent access to reliable wifi. Some apps may need to be downloaded/purchased if using an iPad. We recommend using Word but assignments can be completed with Google Drive & Docs and converted to Word.

8. Can I go at my own pace or work ahead?

Students are welcome to work ahead, but expected to be present in the class by participating every week. Our attendance policy states the following: Students must post something (either a Discussion Question, DQ response, or post an

assignment) on a minimum of two separate days of the week to meet the minimum attendance requirement. However, to be successful in online classes, students should plan to log in and post on four to five days out of the week in order to not fall behind.

9. What happens if I get sick?

Because of the nature of online courses even if a student is sick it is still important that they work on their class. We do not accept excused absences. Please note that this is different from the policy for the campus school. Absences from a course may impact a student's grade (at the discretion of the instructor, a student may forfeit a percentage of their grade). Students must always communicate with their teacher.

10. What if we don't have school (ex: Professional Development Days)? Does that mean I don't have to do my online work?

For OLu on-campus and Blended student non-attendance days (ex: Professional Development Days) online classes are still in session. Students are expected to check their classroom schedule for observed holidays.

11. What if I go on a school sponsored trip? (Missions, sports, etc...)

If students are traveling with OLu for a school sponsored trip, they are expected to communicate with their teacher(s) and Academic Advisor prior to leaving to make an alternate plan for their homework.

12. Can I drop my online class?

For on-campus and Blended OLu students: Any class withdrawal after the start date incurs a \$50 drop fee.

For Full Time Online and Single Course/Non-OLu students: If a class is dropped in Week 1, \$50 tuition will be retained; Week 2 \$100 tuition will be retained; Week 3 \$200 tuition will be retained; Weeks 4-8 no refund of tuition.

For All Students: Students who choose to withdraw from an 8-week online class during the first week of the semester may do so without penalty on their transcript. During weeks two through six in a semester, the withdrawal will be designated as "W" on the student's transcript; this grade will not affect GPA or eligibility. After week six, the grade will be an "F" on the student's transcript and will affect GPA and eligibility. Students who choose to withdraw from a 16-week online class during the first three weeks of the semester may do so without penalty on their transcript. During weeks four through ten in a semester, the withdrawal will be designated as "W" on the student's transcript; this grade will not affect GPA or eligibility. After week ten, the grade will be an "F" on the student's transcript and will affect GPA and eligibility.

13. Can I take Freshman Theology online?

Only students in the Blended or Full-Time Online programs can take Intro to God's Word online.