

Questions:	Answers:
1. How long should I expect to spend on my online class?	For core subjects (like Theology, English, history, math) students should expect to spend 1-2 hours per night per class. For Health, students should expect to spend about 30-45 minutes per day.
2. Do I have to login at a certain time of day?	No, students do not have to login at a certain time. Students can login throughout the day as they have free time or a free period; however, there are specific due dates. Students are required to turn in their homework by midnight on the due date in order to be counted as on time.
3. Is there a fee for online classes?	Online classes are included in an OLu student's tuition if taken during the school year. There is an extra fee to take remediation classes and classes during the summer. For non-OLu students there is a fee per semester course taken.
4. Do we have to take Health in the summer?	No, Health does not have to be taken in the summer. The class can be taken during the school year.
5. Is there a teacher? What support do I have?	Yes, each class is assigned a teacher who facilitates the classroom, sends weekly announcements, grades the student work, sends weekly evaluations to the student and parents. Each teacher sets an office hour Monday-Friday in which they are available for the students to call/text/email. Students can reach out to their teachers at any time or day. Each student is also assigned an advisor who works on OLu's campus who serves as another line of support for the students. Tech Support is also available, and can be contacted by phone, support ticket, email or in-person on campus.
6. What kind of student is successful online?	Because of the independent nature of online courses, students who are organized, have good-time management skills and are self-motivated learners seem to be the most successful online learners. Online learners should also be able to self-advocate and ask for support from their teacher and/or advisor.
7. What tools do I need to be an online learner?	A quiet place to work, computer (recommended) or iPad, and consistent access to reliable wifi. Some apps may need to be downloaded/purchased if using iPad. We recommend using Word but assignments can be completed with Google Drive & Docs.
8. Can I go at my own pace or work ahead?	Students are welcome to work ahead, but expected to be present in the class by participating every week. Our attendance policy states the following: Students must post something (either a Discussion Question, DQ response, or post an assignment) on a minimum of two separate days of the week to make the attendance requirement. However, to be successful in online classes, students should plan to log in and post on four-five days out of the week in order to not fall behind.
9. What happens if I get sick?	Because of the nature of online courses even if a student is sick it is still important that they work on their class. We do not accept excused absences. Please note that this is different from the policy for the campus school. Absences from a course may impact a student's grade (at the discretion of the instructor, a student may forfeit a percentage of their grade). Students must always communicate with their teacher.
10. What if we don't have school (ex: Professional Development Days)? Does that mean I don't have to do my online work?	On student non-attendance days (ex: Professional Development Days) online classes are still in session. Students are expected check their classroom schedule for observed holidays.
11. What if I go on a school sponsored trip? (Missions, sports, etc...)	If students are traveling with OLu for a school sponsored trip, they are expected to communicate with their teacher(s) and Academic Advisor prior to leaving to make an alternate plan for their homework.

12. Can I drop my online class?	For on-campus OLu students: After the start date of a class there is a \$50 drop fee. In weeks 2-6 students can drop their class with a "W" on their transcript and a \$50 drop fee. If a class is dropped in weeks 7-8, students will receive an F and \$50 drop fee. For Full Time Online and Single Course students: If a class is dropped in Week 1, \$50 tuition will be retained; Week 2 \$100 tuition will be retained; Week 3 \$200 tuition will be retained; Weeks 4-8 no refund of tuition.
13. Can I take Freshman Theology online?	Only students in the Blended or Full-Time Online programs can take Intro to God's Word online.
14. Can I take a world language class without taking Health first?	OLu students are welcome to take Chinese and French prior to taking Health online. In order to take Spanish online, OLu students must first take Health and pass with an 80% or above.